

PRIVACY STATEMENT

If you want to have or already have a NordicGOen Membership, or you just want to try one or few sessions without membership, we need to process certain personal information of you.

At NordicGOen (“we”, “us”, “our”), we are committed to comply with the relevant data protection legislation and ensure the transparent processing of your personal information. With this Privacy Statement our aim is to inform you what is the personal information we process, why and how we use it before, during and after your membership/occasional participation and how can you change the processing of your personal information at NordicGOen.

We reserve the right to change this Privacy Statement at any time. The latest version is always available on our website.

If you have a question or need more information concerning this subject, please send us an email to the following email address: nordicgoen@gmail.com

Personal information we process

‘Personal data’ means any information relating to an identified or identifiable natural person (‘data subject’). We may as a minimum collect from you and process the following types of personal data:

- name
- address
- telephone number
- email address
- bank account details, other payment details

We receive the personal information directly from you by electronic means or in paper form, when you send us an email, you contact us via our website or social media, by phone, when you join NordicGOen by filling in the necessary forms or in some other way. If you already have a membership at NordicGOen, we will continue to process these types of personal information according to this Privacy Statement and in compliance with the relevant data protection legislation.

The information that you personally enter on social media is also processed.

We cannot control the information you send us or share on social media, therefore it can happen that we receive information which we neither request nor need. In such cases, we consider that the information received has been given/published explicitly and voluntarily.

Legal basis for processing

We only process personal data when there is a lawful basis for it, such as:

- to provide services you requested from us including preparation;
- to comply with legal obligation to which NordicGOen is subject (e.g. company law, tax law);
- you give your consent, which can be withdrawn at any time;
- for the purposes of the legitimate interests pursued by NordicGOen or by a third party;

- processing is necessary in order to protect the vital interest of the data subject or of another natural person;
- processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

What we use it for

We process your personal information in order to

- Provide you different Nordic Walking services including administering your membership and dealing with payments;
- Stay in contact with you in order to keep you informed about the trainings, sport events and other services of NordicGOen, mainly via social media. You can delete your access at any time.
- Comply with legal obligations and official requests from competent authorities.
- For the purpose of promoting NordicGOen, our events and membership packages. You may appear in photos or videos taken during your participation in the trainings and different sport events that we use on social media (our webpage, WhatsApp groups, Facebook, Instagram). You may oppose the processing of the images concerning you. To allow us to take the necessary measures to the extent possible, please contact us by using the following email address: nordicgoen@gmail.com

For other purposes if any, we will ask you for your consent.

We may share personal information with competent authorities (e.g. administration, public authorities) to comply with legal obligation to which NordicGOen is subject.

How long do we store your personal information

In general, we keep your personal information for as long as you are a member or use the services provided by NordicGOen on an occasional basis. However, once you no longer wish to be engaged with us, we may still need to retain personal information concerning you if there is a legal basis for processing. In this case, we retain only the relevant personal information and so long as it is necessary for the purposes for which we process it and for no longer than legally permitted. The actual retention period differs depending on the type of personal data (e.g. accounting and finance documents for 10 years). At the end of the retention period, your personal information will be anonymized or deleted.

How can you change the processing of your personal information

As data subject, you have several rights you can exercise under the conditions laid down by the GDPR, such as the right to

- request confirmation as to whether or not personal information concerning you are being processed;
- access to the personal information concerning you;
- request the rectification of inaccurate personal information concerning you and to have incomplete personal data completed;
- request the erasure of the personal information concerning you;
- request the restriction of processing of the personal information concerning you;

- receive the personal information concerning you, which we received from you, and request the transmission of those information to another controller;
- object to processing of personal information concerning you.

If you have a question or wish to exercise your rights mentioned above, please send us an email to the following email address: nordicgoen@gmail.com

As data subject, you also have the right to contact the National Commission for Data Protection and submit a complaint by using their online form which is available on their webpage www.cnpd.lu, or you can send it to the following address:

Commission nationale pour la protection des données
Service des réclamations
15, Boulevard du Jazz
L-4370 Belvaux

Last updated: 10 September 2020